



Volunteer Calgary's update of resources and activities within the voluntary sector

www.volunteercalgary.ab.ca

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VOLUNTEER CALGARY WELCOMES ERIN R. SPINK!

Volunteer Calgary is pleased to have the opportunity to bring Erin R. Spink to Calgary to share her knowledge and insights with volunteers, volunteer managers and anyone who feels passionately about making a difference in their community through leadership and volunteerism.

Last year, Spink completed her Masters in Leadership where she conducted extensive research in the area of volunteer engagement for her final project "A Leaders impact on the Antecedents and Consequences of Volunteer Engagement."

Since then, she has been sharing her learnings throughout the sector, promoting new thinking around the engagement of volunteers.

Read more about Erin R. Spink [here](#).

CREATING ENGAGING LEADERSHIP FOR VOLUNTEERS

On **November 26**, join Erin R. Spink on a unique one-day learning opportunity in a session called "**Creating Engaging Leadership for Volunteers.**"

Spink will introduce leadership theories relevant to working with volunteers and the drivers of volunteer engagement, participants will identify the important differences between managing volunteers versus leading them.

You will be able to:

- **Gain a better understanding** of the types of leader power and influence to increase your ability to advocate effectively.
- **Understand your role as a social architect** by creating vision and

WELCOME, NEW MEMBERS!

[Calgary Tour de Nuit Society](#)
Promotes active and sustainable transportation by encouraging more people to cycle, more often.

[Lifeline Malawi Association](#)
Provides excellence and leadership in health care through community based medical centres, outreach programs, partnership and capacity building initiatives without discriminations

[Hispanic Arts Society](#)
Celebrates the Latin American culture in Calgary and surrounding areas.

[Canadian Hard of Hearing Association - Calgary](#)
Promotes self-help, advocacy, information and visibility for the hard of hearings.

FOR MEMBERS ONLY

Take advantage of your membership benefits!

- ✓ **Discounted** rate for the Media Guide. [Grab a copy today!](#)
- ✓ **Free** 1-hour consultation with VC staff.
- ✓ **Free** access to VC library.
- ✓ **Free** inclusion in [Weekly Volunteer Highlights!](#)

VOLUNTEER IN PROFILE

In Partnership with
CTV
Volunteer Calgary presents

July's VIP
Dale Sewers,
A volunteer with
Ronald McDonald House
Southern Alberta

Watch it [here](#).

strategic direction, shaping culture and values, building teams and fostering a learning organization.

For details, visit www.volunteercalgary.ab.ca or phone Helen Shaver at (403)231-1435.

PROFESSIONALIZING THE NON-PROFIT SECTOR

Based on our on-going conversations with leaders of Canada's nonprofit and voluntary sector, there is growing agreement in the rise of professionalization of paid-staff. While no one is disputing that 'raising the bar' is a good thing, healthy discussions around *what type of professionalization do we want?* Is becoming more of a focus.

Specialization is emerging for a number of reasons; increasingly competitive fundraising campaigns, burn-out of skilled volunteers, staff turn-over and the rapid growth of programming needed to meet urgent human needs, to name a few.

As the number of charities in Canada continues to proliferate, so too does the rise of people with certain skills who are able to help individual organizations fulfill their mission.

Click [here](#) to read more on the research conducted by Framework Foundation "Professionalization of Canada's Non-Profit and voluntary sector: A detailed analysis of the course curriculum offered at Post-Secondary Institutions"

VOLUNTEER CALGARY TRAINING COURSES

Considering professional certification?

Build up or strengthen your core competencies by gaining the skills and knowledge you need for excellence in Volunteer Management. Watch out for CCVA Sessions this coming fall. For more information, contact Janet Burstall at jburstall@volunteercalgary.ab.ca.

Check out the following workshops to begin your professional development journey:

[Elements of Volunteer Engagement](#)

November 18 - 19

[3R's: Recruitment, Retention, Recognition](#)

September 10

[Recruitment 2.0](#)

October 7

[Engaging Governance Volunteers](#)

October 14

[Integrating Volunteers in Your Organization; Strategic Volunteer Engagement](#)

October 21

[Engaging Short Term Volunteers](#)

November 5

Give your shining volunteers their 5 minutes of fame!

[Click](#)
to nominate
the next VIP






IMPORTANT DATES

NOVEMBER 25, 2009
ANNUAL MEMBERS MEETING

Check out the [Community Event Calendar](#) for more important dates

WHAT'S NEW AT THE LIBRARY?

Here are some new titles on the shelves:

-  *Generation ageless: how baby boomers are changing the way we live today...and they're just getting started*
-  *How the mighty fall: and why some companies never give in*
-  *Tell me why: how young people can change the world*
-  *Truth about what nonprofit boards want*
-  *Who's minding the money? : an investment guide for nonprofit board members*

Click [here](#) to view more new titles.
ALL books on the list are available at the VC Library on the 2nd Floor Kahanoff Centre!

WHAT ARE YOU READING?

Send a brief review on your recent read and we'll add it on to the book list! Email vclibrarian@volunteercalgary.ab.ca

VC ONLINE

Join us on [Facebook.](#)

Follow us on [Twitter.](#)

DOSE OF INSPIRATION

It is one of the most beautiful compensations of this life that no man can seriously help another without helping himself.
— Charles Dudley Warner

Youth Volunteers: The Untapped Resource

December 3

Engaging New Canadians

December 16

Volunteer Calgary offers numerous training courses year-round designed to aid in your pursuit of professional knowledge. Check out all our available training programs [here](#).

To register, email Helen Shaver at registration@volunteercalgary.ab.ca.

The Volunteer Calgary Training program is supported by:



COMMUNITY SERVICE LEARNING PROJECT

From September to December 2009, students from the U of C and MRC will be lending the non-profit sector a helping hand!

University of Calgary

Students from University of Calgary's Communication, Culture and Communities, studying the concept of community and ways in which communities grow and operate will undertake short term special projects with these organizations:

- Sistership Dragon Boat Association*
- ARBI, Association for the Rehabilitation of the Brain Injured*
- Calgary Minor Soccer Association*
- Hull Child & Family Services*
- Calgary Cancer Society*
- Developmental Disabilities Resource Centre of Calgary*
- EducationMatters*
- Independent Living Resource Centre*
- Kerby Centre*
- KidZinc School Age Care*
- Millican Ogden Com Assoc*
- Pacekids Programs*
- Salvation Army Community Support Services*
- Schizophrenia Society of Alberta*

Mount Royal College

Senior students in the Strategic Communication Planning course at Mount Royal College will be working with community clients to research, plan and deliver strategic communication plans for the following organizations:

- Transitional Vocational Program, MRC*
- Calgary Corporate Volunteer Council*
- ADVR*
- Leadership Calgary*

Signal Hill Community Association
Schizophrenia Society of Alberta

The Community Service Learning project is brought about by the partnership between Volunteer Calgary and Mount Royal College and the University of Calgary. For more information, contact Zoe Fleming at zfleming@volunteercalgary.ab.ca.

CALLING ALL IT PROS AND ACCIDENTAL TECHIES!

The Calgary Nonprofit Technology Network is looking for you!

Those who work in the IT world know that it can be quite challenging and sometimes very stressful. In the non-profit sector where tight budgets and a lack of resources are often the norm it can be even harder to maneuver your way through the IT world of IE8, SSL-VPN, CRM and VoIP.

Well, you are not alone. The IT staff from *Volunteer Calgary*, *IT Focus Solution*, and *CentrePoint* are putting together an informal network of local non-profit employees, volunteers and other individuals who are directly or indirectly responsible for supporting and developing the IT departments within their organizations.

If you are eager to learn and share knowledge with other IT colleagues, we want to hear from you. This network will be involved in regular meetings and online discussion around some of the leading edge technologies that are shaping the non-profit sector right here in Calgary.

This is your chance to learn more about the technology that is out there and share some of the simple, and not so simple, ideas and techniques that others have used to improve the IT in their organizations.

Interested technology managers, accidental techies, CIO's and anyone else whose job maybe closely related to IT are invited to contact Aden Hirtle at ahirtle@volunteercalgary.ab.ca or call 403-231-1432 for more information.

PROGRAMS AT CENTREPOINT

Would you benefit from one year of professional mentoring/consulting to enhance your organization's fund development or HR activities?

[CentrePoint's FUND DEVELOPEMENT PLUS PROGRAM](#)

Build your foundation for fund development success.
Application deadline: September 30, 2009 at 4 pm

[CentrePoint's HUMAN RESOURCES PLUS PROGRAM](#)

Build your human resource strategy and fundamentals for a sustainable workforce.
Application deadline: October 5, 2009 at 4 pm

For more information contact Jan Beardmore at jan.beardmore@thecentrepoint.ca.

WANT YOUR VOLUNTEER POSITION TO BE NOTICED?

"We noticed an increase in the number of volunteers calling with an interest in the program."

"We have received a great response from this ad, mostly from those that have seen it the in FFWD."

"We did receive overwhelming response for our Office Reception Posting and weekly highlights from July 20, 2009."

Need to **catch the attention** of more volunteers? Highlight them.

Click [here](#) to find out how.

YOUR GUIDE TO LOCAL MEDIA

How do you get media to cover your event? Should you send a press release or media advisory? How many local radio stations are there? Who is that magazine's new editor? How do you write a PSA? More importantly, what is a PSA?

Find answers to these questions and get access to a list of the local media contacts in Calgary on the Volunteer Calgary Media Guide 2009.

Click [here](#) to find out more or to buy your own copy!

VIBRANT EMPLOYER AWARD

In an effort to recognize socially sustainable businesses in Calgary, the Calgary Chamber of Commerce and Vibrant Communities Calgary will be giving out the VIBRANT EMPLOYER AWARD.

Vibrant Communities Calgary is looking for nominations for a business that is socially sustainable in how it employs its staff. Practices such as paying a Living Wage, benefits, holiday pay, respecting diversity, accommodating disability are among the long list of implementations businesses can incorporate towards social sustainability.

If you are interested in nominating your business, or a business you know that is practicing great socially sustainable business initiatives, contact Vibrant Communities Calgary at jenn@vibrantcalgary.com or call 403.283.2193.



Engaging more people, more effectively to volunteer in the community

Volunteer Voice is a membership benefit sent to all Volunteer Calgary members. If you would like to comment on this issue, or unsubscribe, please email Amy Baquir at

communications@volunteercalgary.ab.ca .

Volunteer Calgary is funded by the United Way of Calgary and Area, City of Calgary Family and Community Support Services, and donations from foundations, corporations and individual supporters. As a registered charity, Volunteer Calgary is happy to provide a tax receipt for all contributions greater than \$10. We thank you for your support!