



Volunteer Calgary's Board of Directors invites you to attend our Annual General Meeting

Friday, June 17th, 2011

Cardel Theatre - 180 Quarry Park Boulevard SE

8:30 a.m. to 9:00 a.m. Registration and Continental Breakfast

9:00-11:30 Program Begins

- Guest Speaker Jocelyne Daw
- Election of new Board Members
- New board candidate bios available on the Volunteer Calgary website http://www.volunteercalgary.ab.ca/about_us/board_of_directors.html#proposed
- Approval of financial statements for 2010, complete audited financials can be reviewed online at http://www.volunteercalgary.ab.ca/about_us/annual_report.html
- Appointment of auditors for 2011
- Recognition of outgoing board members

This event is free and is open to all Volunteer Calgary Member Organizations.

To register call 231-1435 or email registration@volunteercalgary.ab.ca

RSVP by June 10, 2011
Space is limited so please register early.



MAY 2011

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For Members Only

Make your Membership benefits work for you!

- Volunteer Calgary selects member organizations to promote on social media sites, newspapers and other media sources
- Opportunity to become a Community Service Learning partner
- Complimentary access to the Canadian Directory of Foundations and Corporations
- Reduced rate on all Volunteer Calgary training programs.

...for a complete listing to all of your benefits with Volunteer Calgary, [click here!](#)

Community of Practice: 9 Trends That Will Change the Way You Work

Are you noticing a change in your workplace? Avenue magazine recently published an article that states that the demise of the 9-5 workday, tensions between the generations and an environment where nonprofits will thrive are just a few of the trends that are beginning to appear in the workplace. Join us on June 1 for a highly interactive discussion on the article 9 Trends That Will Change the Way You Work and how it relates to the nonprofit sector. [Learn More.](#)

Vitalize 2011— Shifting Gears and Changing Lanes

Vitalize offers your organization a golden opportunity to network, explore new program ideas and enhance professional development.

For all those who work in Alberta's nonprofit and voluntary sector, Vitalize is the key to meeting present and future challenges.

This year's Vitalize conference is being held June 14—15, 2011 in Edmonton, AB

Are you curious about social change and leadership?

Are you a caring individual who is interested in creating a healthy and vibrant community?

Can you play a variety of roles such as observer, map maker, lore keeper, connector, influencer and critical friend?

Do you want to be part of an outstanding network of strong community leaders! Leadership Calgary is now recruiting for the Class of 2012!

The application deadline is June 29, 2011.

Please visit www.volunteercalgary.ab.ca for more information, including the application form, class schedule for the Class of 2012 and much more! If you have any questions about the program, contact Roopa Khanna at rkhanna@volunteercalgary.ab.ca or



Welcome,
New Members!

Calgary Dragon Boat Society

The Calgary Dragon Boat Society ("CDBS") is a not-for-profit organization founded in April 2010, with the assistance of the City of Calgary, to engage Calgarians in an annual community dragon boat festival that profiles local Chinese culture and promotes a shared cultural experience. The CDBS is governed and managed by a dedicated board consisting of volunteers, working hard to ensure the sustainability of the organization as well as the sport of dragon boating in the city. [Learn More.](#)

Trico Charitable Foundation

Mission statement Provoke innovation and build capacity in social entrepreneurship. Vision statement Grow a community of sustainable, entrepreneurial non-profit organizations. Values statements •Innovation: Entrepreneurial solutions to societal and environmental issues. •Integrity: A foundation of honesty and reliability. •Impact: Individually and collectively to make a difference. •Community: Our actions demonstrate commitment to people and the community. •Best Practices: Self-sustainability and sound business practices. [Learn More.](#)



Training Courses at Volunteer Calgary

Volunteer Calgary still has space to register in the following courses:

'Elements of Volunteer Engagement' (June 22 & 23, August 9 & 10, 2011)

This is our foundational training at Volunteer Calgary and is a prerequisite to most other courses offered. We've added an additional course in June to keep up with requested registration. Join us for 'EVE' and discover the key concepts integral to an up to date Volunteer Management program. Register early!

Click here for more courses and topics: <http://www.volunteercalgary.ab.ca/programs/workshops.aspx>

I AM EQUAL :: PROJECT

The I AM EQUAL PROJECT, is coming to Calgary to celebrate who you are, and what you do. The I AM EQUAL 100,000 PHOTO WORLD TOUR is aimed at giving people from all walks of life the opportunity to take a stand for those individual issues of human rights and equality that resonate most deeply within them. This project gives people the tools to engage in a conversation about life, freedom, peace, and unity in a way they may never have had before.

The event is happening this weekend at the **Westin Calgary**. Here are some important pieces of information to remember:

- Photos from 11:00am - 9:00pm.
- Public parking is limited so plan ahead.
- With registration and a photo, it's generally less than 5 min. to participate.
- Everyone should come "camera ready" with a brightly colored, solid shirt.
- It's easiest to enter the building at the main entrance.
- Photos will be taken in the Bow Valley Room.

This is an exciting project and we're so excited to see how the people of Calgary and the friends of Volunteer Calgary can make history! There are many stories to tell and issues to talk about that we'd love to see you stop in and make this the biggest event yet.



6th ANNUAL CALGARY TIMERAISER

Tickets are now on sale!

We're very excited to be hosting our 6th Calgary Timeraiser on Thursday, June 16th, 2011. Don't miss out on one of the most dynamic volunteer and arts focused events in the city. Our goal is to raise 6,500 hours!

The Timeraiser is part volunteer fair, part silent art auction and part night on the town. Throughout the evening meet with different agencies and match your skills to their needs. Once you have made your matches, you are eligible to bid on artwork. The big twist is rather than bid money, you bid volunteer hours. If you have the winning bid you have 12 months to complete your pledge before bringing the artwork home as a reminder of your goodwill.

Tickets

Tickets are \$20 and can be purchased online at <http://www.timeraiser.ca>

No paper ticket necessary.

Agenda

07:00 pm - Doors Open

08:00 pm - Welcoming Remarks

08:30 pm - Silent Art Auction Begins

09:30 pm - Silent Art Auction Ends

10:00 pm - Final announcements

See our FAQs for complete art bidding rules/what happens if you have a winning art bid.

Volunteer Calgary is an active partner with the Calgary Timeraiser event.

PROFILE OF A PROFESSIONAL

This Month's Feature—Renée Fleming

Renée Fleming has been working for the Calgary Zoo for the past 10 years, but like most others in our profession, she didn't start out in a volunteer management role.

When we asked how she landed her current role as the Volunteer Resource Manager, she laughed, "It's very storied!" With a degree in Forestry and Environmental Management, Renée started at the Calgary Zoo as an interpreter and worked in different contract positions before applying for the full time Volunteer Resources role.

"Before the Zoo, I never thought of volunteer management as a career. It wasn't even on my radar," admits Renée, "but now I know I wouldn't have chosen any differently 'cause I really, really like it! It's very personally rewarding!"

To Renée, Zoo volunteers have a very special role to play: "Volunteers are the gateway between the Zoo and the community." Through the Zoo's comprehensive volunteer orientation and training process, volunteers learn everything they need to know about the Zoo so they can assist guests, but volunteers also "collect important information about what's going on in the community." Of course, this feedback is invaluable.

When creating a volunteer role, Renée considers the best use of a volunteer's time and skill. Since interacting is at the heart of the Calgary Zoo's mission to connect, engage and inspire, volunteers have highly visible roles that engage directly with visitors on

the Zoo grounds. "Why be inside when there are 8,000 people on the grounds to interact with?"

The Calgary Zoo currently engages over 500 volunteers in a variety of interesting roles, including: greeting visitors, facilitating interactive activities, and assisting in the butterfly gardens.

When Renée isn't busy being a volunteer management rock-star, she enjoys cycling, hiking and spending time in the mountains, "because that's what (her) dog likes to do!" In Calgary, you can find Renée actively volunteering or watching the Amazing Race. "I love the Amazing Race because I can scheme where I can go travelling next!"



Tips for SUCCESS

- **Ensure** interested volunteers can sign up for something "right then" and by the time people begin to volunteer, "make sure they know how important they are."
- **Always** offer lots of training and opportunities for continuous learning, "don't just send someone out into the ether."
- **"Recruit** volunteers with a lot of passion. The passion of Zoo volunteers gets me through the challenging days and they motivate me to do better."
- **Take** your job seriously. "Enthusiasm is great", but get your bearings by doing "lots of training, training, training. Volunteer Management is a career and it's more than 20% of someone's job."
- **Meet** people and network. "Know people who can help you in your role." Being a manager of volunteers is a career. "Being able to say, 'YEAH, I experienced that too!' keeps you from feeling isolated."
- **Make** time to call your volunteers and create a personal relationship with them. "I just learned this myself. People expect instant answers, but you can't have a relationship with an email address. Just pick up the phone and chat for 2 minutes."

~ Renée Fleming
Calgary Zoo

Purple Sole Power is days away from winning the race

Volunteer Calgary is literally days away from taking part in the 2011 Scotiabank Calgary Marathon, Sunday, May 29, 2011.

Participants can make their marathon, half-marathon, 10K or 5K race more meaningful by running or walking on behalf of Volunteer Calgary or any of the other charities' involved in the Charity Challenge . If you want to help support VC visit www.calgarymarathon.com and register to fundraise or pledge a donation to our team [Purple Sole Power](#) .

Everyone at VC is excited about the upcoming race, it will be the first time we have been involved in this event and many of our staff are participating in one of the events! With a Marathon, a half Marathon, 10k, 5k and even a kids Marathon event there is something



Don't forget to bring the whole family down on Marathon Morning

If you aren't able to participate in the Scotiabank Calgary Marathon on May 29th you can still join Volunteer Calgary and some of our neighbours for the Colour our Community Neighbourhood Spirit Challenge

The Victoria Park BRZ is home to The Mustard Seed, Inn Form The Cold and Volunteer Calgary! Join us for a free 'Partnership Pancake Breakfast' and cheer on participants of the marathon as they run through our neighbourhood!

It all begins at 7:30am on race morning, with food and fun everyone in attendance until 11:30am. Click [here](#) for more information.



Police Checks wait times to improve

Volunteer Calgary is pleased to see a plan in place to decrease wait times for police information checks for volunteers in Calgary. Federal Public Safety Minister Vic Toews [announced](#) yesterday in Calgary "new technology will further strengthen the reliability of these checks making the verifications faster and more efficient"

Read more about this important issue on [Volunteer Calgary's blog](#)

Online Communities

Be a part of our ever growing virtual communities of volunteers and advocates of volunteerism. Click and join!

facebook

twitter

Dose of Inspiration

Don't ever question the value of volunteers. Noah's Ark was built by volunteers; the Titanic was built by professionals.

--Dave Gynn

Volunteer in Profile

CTV & Volunteer Calgary present..

May 2011 VIP

John Norrish

volunteer with

[Learn More about this month's VIP on CTV!](#)

Your volunteer can be the next VIP!

Don't miss the opportunity to give your exceptional volunteers (and your organization) their five minutes of fame! Nominating someone is simple. Click [here](#) for more details or contact communications@volunteercalgary.ab.ca.

What's New on the Library Shelves

Volunteer Management: Mobilizing all the Resources of the Community. McCurley, Steve. 2011 —361.3 M 133

This updated and expanded title provides comprehensive strategies for structuring a volunteer program and recruiting and managing volunteers. Sample forms, worksheets and policies are included as well as Internet resources and further readings



Generate Buzz! Strategic Communication For Nonprofit Board. Patterson, Sally J. 2011—658.45 P318g

The use of social media has transformed communication from one-way outreach to two-way dialogue about social change and community building. This book follows two real nonprofits as they work to build effective communication strategies to achieve their goals.



Naked Presenter: Delivering Powerful Presentations with or without Slides. Reynolds, Garr. 2011—658.4522 R463

This book proposed using visuals only to support a well planned personal delivery of your message which better connects with the audience. It will help you “get to the core of your message and deliver presentations that are as natural as they are memorable”.



For more information on our Library services, contact:

Valerie White ~ (403)231-1426 ~ library@volunteercalgary.ab.ca



Leading, promoting, connecting and strengthening volunteerism.

www.volunteercalgary.ab.ca

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For comments or to inquire about submitting content, email communications@volunteercalgary.ab.ca.

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